

Root Zone Maintainer's Monthly Service Level Report

October 2026

As required by Section 2(b) of Schedule 2 (Service Levels) of the ICANN/Verisign Root Zone Maintainer Service Agreement (the "RZMA"), this report compares the Service Levels (as defined in the RZMA) with Verisign's actual performance of the relevant services under the RZMA for the reporting month indicated below. Each "Service Level" listed in the chart below, and each capitalized term used but not defined herein, shall have the meaning ascribed to it in the RZMA.

Reporting Month – October 2026

Service Level	Service Level Requirement (monthly basis)	Verisign's Actual Performance
Verisign RZMS Service Availability	99.4%	100%
Publish the Root Zone File with Standard Root Zone Change Submissions	≤ 72 hours after Verisign's receipt for at least 99% of the Standard Root Zone Change Submissions	100%
Publish the Root Zone File with Emergency Root Zone Change Submissions and Emergency Root Zone File Regeneration	≤ 6 hours after Verisign's receipt for 100% of the Emergency Root Zone Change Submissions and/or Root Zone File Regeneration	100%
Root Zone File Distribution Server Availability	99%	100%
Root Zone File Publish Frequency	≤ 24 hours from the previous Root Zone File publication	100%